



Friendly Fires Staff,

Aug 2013

Just a short note to let you know how pleased we are with our new propane fireplace. Our experience with your company was top notch from start to finish. We received incredible customer service from Duane in your Coburg store. He was very knowledgeable and accommodating. Jeff and Ryan were the install technicians. They showed up on time and completed the job with the utmost professionalism. Our experience with Friendly Fires was a great one - we would definitely recommend / use you again! Fireplace looks amazing! Even the dog can't wait for the cooler weather so we can turn the fireplace on. Lying on the brick is her new favourite place to sleep. Even sending the pictures to prove it! (i)

Thank You Again - Jayne + Rick